

Bulletin Number: MD_IB_016	Distribution Date: 11/05/18	Effective Date: 11/05/18
Contact Point: Metrc® Support	Subject: Metrc Patient Verification Update	
Reason: MMCC and Metrc would like to inform all licensees of an update to the patient verification API with the MMCC Patient Registry.		

Patient Verification API Update

The Maryland Medical Cannabis Commission (MMCC) and Metrc are pleased to inform all licensees of an update to the Patient Verification API. This update, which is already in place, will improve the performance regarding verification of patient dispensing limits within the MMCC Patient Registry.

As a reminder to all dispensary agents who utilize this functionality to conduct their day to day operations, the available patient limits will only be accessible through the MMCC Patient Registry. Dispensary agents **should not** rely on their Point of Sale (POS) systems to display limits for the patients that they are assisting. Further information on when the functionality will be opened to third party POS systems will come at a later date.

There will be a separate *Bulletin #17* to explain step by step instructions on how this update affects a patient limits when the THC content was inaccurately entered, and how to update the sales transaction appropriately.

COMAR Requirements

Dispensary agents may only dispense medical cannabis to a registered patient or caregiver who has presented a government-issued ID.

Dispensary agent must query the MMCC Registry to verify that:

1. The patient or caregiver is currently registered & assigned to one another, **and**
2. The patient has a current certification, **and**
3. The patient has not already been dispensed his/her limit of medical cannabis in the past 30 days

The five-step process detailed below is what all dispensary agents should be following and is covered during the [MD Advanced Dispensary Training](#).

1. Ask for government photo ID
 - a. Patient must present MMCC ID card or a government ID. Acceptable forms of government ID include driver's license, MVA ID card, passport, and military ID.
 - b. Caregivers must present a MMCC Caregiver ID card.

- c. Caregivers must make a purchase for a minor patient who is under 18 years old
2. Ask for MMCC ID Number
 - a. Every patient and caregiver has a unique MMCC ID number
 - i. Patients may have a MMCC ID card present
 - ii. Caregivers must have a MMCC ID card present
 3. Log into MMCC Registry
 - a. Registry may be accessed via MMCC website (mmcc.maryland.gov)
 - b. Select “Sign In” under the “Dispensaries”
 - c. User sign in should be your METRC username and password
 4. Enter Patient and Caregiver (if applicable) MMCC ID #
 - a. Dispensary agents must always enter patient MMCC ID #
 - b. If a caregiver is present, dispensary agent must enter caregiver MMCC ID # along with the patient MMCC ID #
 5. Verify Patient and Caregiver are eligible to purchase
 - a. Photo should match the person(s) present
 - b. Patient should not have exceeded their limits of dried flower or THC
 - c. The system should not present any error messages

MMCC Registry – Error Messages

- Patient not found
- Caregiver not found
- Patient does not have a current certification
- Caregiver not assigned to patient
- Could not contact Metric to verify amount available
 - If this error message is received on only one specific patient, then the dispensary agent should contact the MMCC.
 - If this error message is occurring to multiple patients, try entering the patient number again and if the error still happens, then the dispensary agent should contact Metric support.