Metrc Support Bulletin

Bulletin Number: MD_IB_036	**Distribution Date**: 10/21/19	**Effective Date**: Ongoing
Contact Point: Metrc® Support	**Subject**: Minor Edit of Bulletin #34	
Reason: Metrc is providing additional clarification on Bulletin #34 to include the MMCC acceptable variance.		

Greetings Metrc® Users,

The MMCC and Metrc would like to provide further guidance on properly recording items for categories that require Unit THC Content. Bulletin #4 was initially released indicating the proper protocol for new items, and this Bulletin #31 is superseding that for all new items being created at the Processor level.

Metrc users no longer can edit items after they are created to reflect a different Unit THC Content after testing is completed. The process moving forward will require licensees to remediate product into a newly created item within Metrc if the testing indicates that the product is outside of the MMCC acceptable variance of the estimated Unit THC Content. **As a reminder, the MMCC instituted a ten (10) percent variance level on Unit THC Content above or below the stated Unit THC Content**, so the entry by a licensee should be their target Unit THC Content range. Please note the creation of these additional items should only be utilized if the target range for Unit THC Content was missed.

**Note: If a product fails testing and that product is allowed by the MMCC to be remediated, that product will need to be remediated into a new package of a new item with the correct Unit THC Content, and then that product will be tested. In this case, a new item will be required to be created. This process will ensure that all patient limit deductions are properly recorded, and no patients are improperly dispensed.

This process will affect the following item categories:

Capsule for Oral Administration
Concentrate
Concentrate (Each)
Edible for Oral Administration
Infused Joint
Infused Non-Edibles
Kief
Oils for Oral Administration

Please see the following pages for further details on these updated changes:

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Creating Bulk Item Packages

Industry users will no longer be able to create items with a Unit THC Content and then edit that same item to input a different Unit THC Content once test results have been received. To ensure that items being transferred to Dispensaries have the correct Unit THC Content, if the user is unsure of the Unit THC Content of an item, they should create items for the product under which it will be tested.

For example, if a licensee is planning on producing "BHO Oil" and is not sure of the potency. This oil will be made into final products, so the user should create this "bulk" item with an estimated Unit THC. In this example, the estimated Unit THC Content is 70 mg.

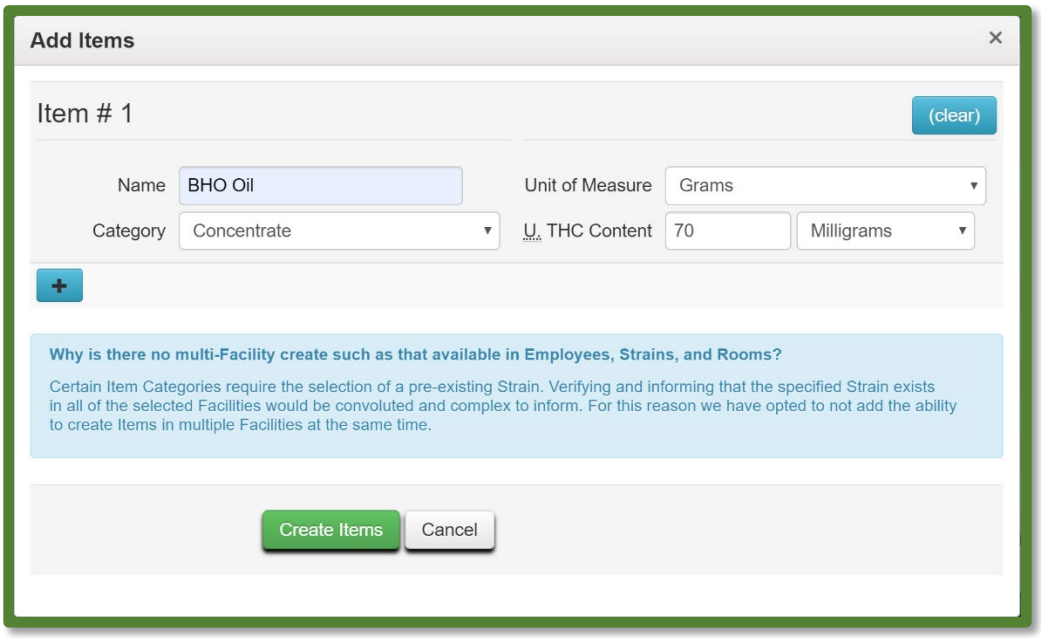

Figure 1: BHO Bulk Item

Once the user has created this item and made a package with this item, they will send a sample for testing.

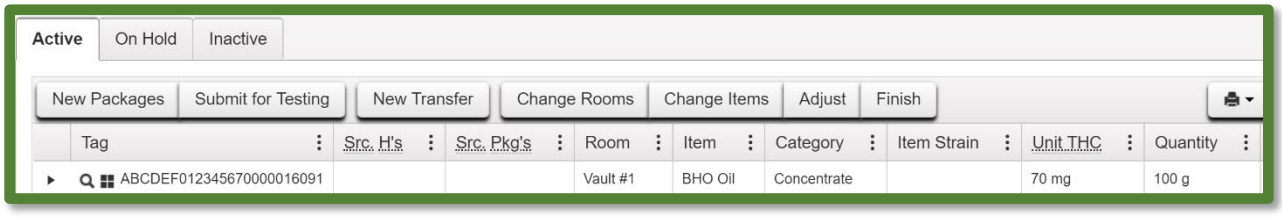

Figure 2: Bulk BHO Oil Package

Creating Final Item Packages

After the testing is completed, the Unit THC Content is 80 mg/g. Since this is above the estimated Unit THC Content and outside of the MMCC acceptable 10% variance and the product will need to be remediated and retested. To ensure that the final products have the correct Unit THC Content, the industry admin user will need to create a new item that properly indicates 80 mg Unit THC Content. In this example, the user creates a new item that would be sent to the Dispensary, "BHO Oil 80 mg".

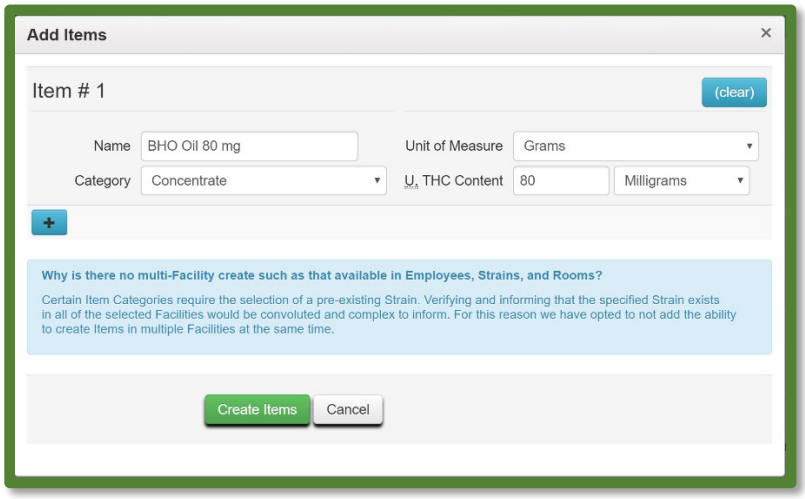

Figure 3: BHO Oil 80 mg Item

To ensure that the final products have the appropriate test results for Unit THC Content to deduct from patient limits, users would remediate the bulk "BHO Oil" package into the new item with the correct target Unit THC Content range.

To do this, the user would select the bulk "BHO Oil" package and select New Packages.

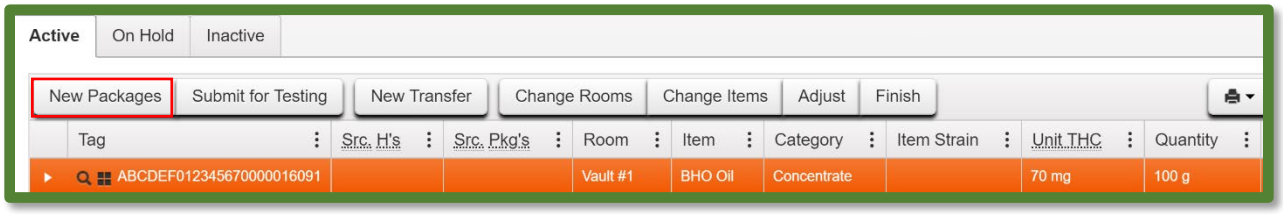

Figure 4: Select Bulk Item and Create New Package

This action will prompt an action window to appear to create the new final item packages. In this example, the user would create a new package ensuring that the "Production Batch" and "Remediate Product" options are selected.

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*Please note that when creating the final product item packages for a product that failed testing due to Unit THC outside of the MMCC acceptable range, the user **should** select "Production Batch" option as well as remediate the product in Metrc.*

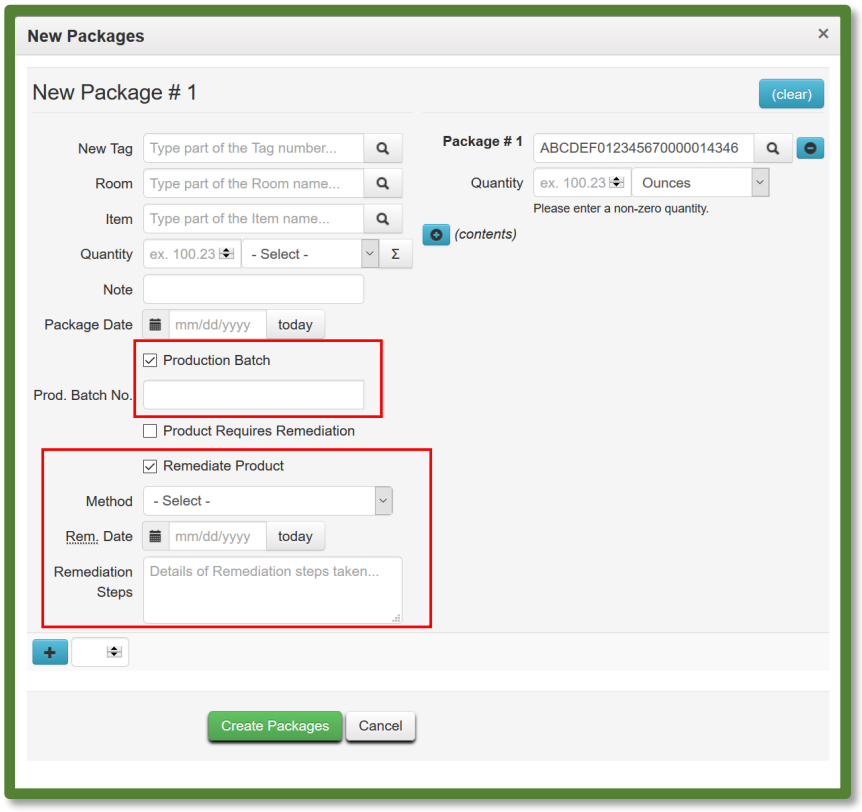

Figure 5: Create Final Item Packages with Production Batch

Once the user has created the new package, they should verify that the amounts are correct and finish the bulk item package if emptied into the new packages.

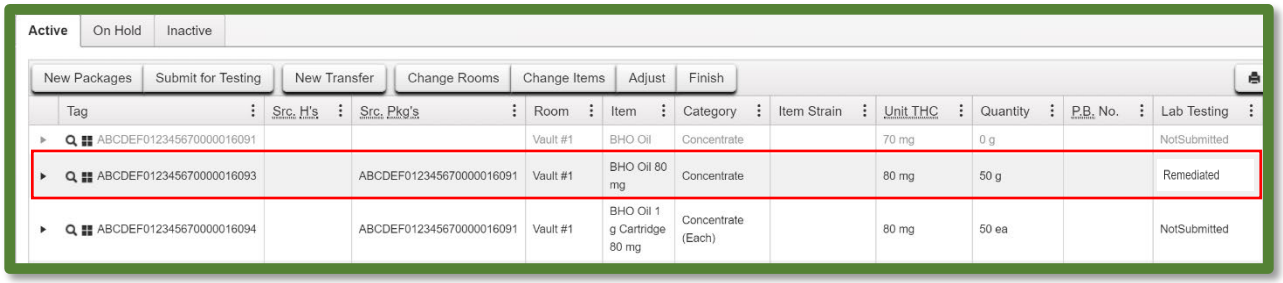

Figure 6: Verify New Final Item Packages

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Now that the user has created the new package that displays the correct Unit THC Content, they can test the product from the new packages. Upon passing the testing, then users can transfer them to the Dispensary where the patient limits will have the correct deductions upon purchase of the products.

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions

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